

Why Isn't the eBook You Want Available for Checkout From the Library?

- We very much want to offer all popular eBooks to you; however, the publishers' policies are preventing us from doing so.
- Unlike a regular person, a library cannot pay Amazon or Barnes & Noble for an eBook and then lend it out.
- Libraries CAN buy a printed book from these publishing companies, place it on the shelf, and lend it out. But digital content is being treated differently by the publishers and the companies who manage digital content licensing.

Five of the seven largest publishing houses DO NOT sell their eBooks to libraries. The only two that sell to libraries do so with restrictions or at exorbitant prices.

Publisher Name	Do they sell their eBooks to Libraries?	Restrictions	Examples of authors/series they publish
Hachette Book Group	NO	n/a	Nicholas Sparks, James Patterson, David Baldacci, Michael Connelly, Karen Kingsbury, Anita Shreve
HarperCollins Publishers	YES	Only allow 26 licenses (check outs) per copy	Michael Crichton, Daniel Silva, Meg Cabot, Barbara Taylor Bradford, Elizabeth Lowell, Kim Harrison
Macmillan	NO	n/a	Iris Johansen, Emily Giffin, Kristin Hannah, Lisa Scottoline, Sherrilyn Kenyon, Terry Goodkind
Penguin Group	NO	n/a	Lisa Gardner, Tom Clancy, Kathryn Stockett (The Help), Clive Cussler, Nora Roberts
Random House, Inc.	YES	New inflated prices; new books cost 6 times the amount they charge to consumers	Dean Koontz, Janet Evanovich, John Grisham, Stieg Larsson, Danielle Steel, Lee Child
Scholastic	NO	n/a	Hunger Games series, Captain Underpants series, 39 Clues series, Goosebumps series
Simon & Schuster	NO	n/a	Jodi Picoult, Mary Higgins Clark, Sandra Brown, Jeffery Deaver, Vince Flynn, Stephen King

So What Can I Do About It?

You can contact each publisher to let them know what you think.

Hachette Book Group

466 Lexington Avenue #131
New York, NY 10017
(212) 364-1100
customer.service@hbgusa.com

HarperCollins

10 East 53rd Street
New York, NY 10022
212-207-7000
Library.eBook@HARPERCOLLINS.com

Macmillan Publishing

75 Varick Street
New York, NY 10013
(212) 226-7521
customerservice@mpsvirginia.com

Penguin Group

375 Hudson Street
New York, NY 10014
(212) 366-2000
ecommerce@us.penguingroup.com

Random House

1745 Broadway
New York, NY 10019
(212) 782-9000
Customer service web form: <http://www.randomhouse.com/about/fag/index.php?ToDo=contact>

Scholastic

557 Broadway
New York, NY 10012
1-800-SCHOLASTIC
Customer service web form: <http://scholastic.custhelp.com/app/ask>

Simon & Schuster

1230 Avenue of the Americas
New York, NY 10020
(212) 698-7000
Customer service web form: http://simonandschuster.com/about/contact_us